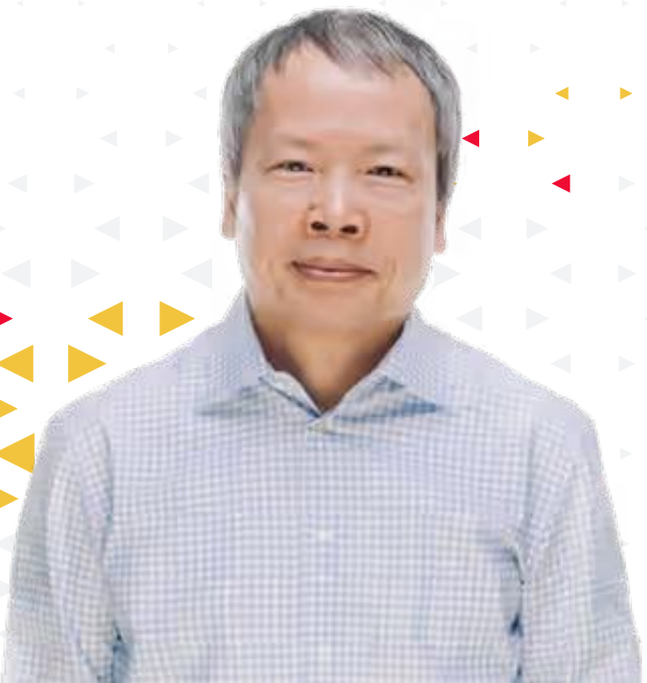
Elinext
CEO Statement

Welcome to Elinext! This Social Corporate Responsibility Report is a reflection of our core values and serves as a guide for all our actions. Together, we build a workplace that is not only successful but also ethical and respectful. Our collective efforts will drive Elinext towards a future where our ethical standards are recognized as exemplary.

For over 28 years, we've been developing software solutions that not only solve business challenges but also reflect responsibility toward people and society.



We view responsible business practices and social responsibility not as one of activities but as central to our long-term strategy, especially when it comes to **people, innovation, and sustainability**.

As we navigate the challenges and opportunities ahead, it is our unwavering commitment to these values that will distinguish us in the marketplace and strengthen our reputation as a leader in our industry.

CEO,
Khoa Nguyen

About Us in Numbers

Elinext is an alliance of custom software development companies with offices in the USA, Ireland, France, Germany, Singapore, and main delivery center in Vietnam, Poland, Kazakhstan, Georgia, and Uzbekistan. Elinext provides comprehensive Product Development Services and Solutions to S&P 500 companies, SMEs, and startups across the globe.

28+
years of industry experience

700+
IT experts and professionals

1000+
projects delivered

300+
global customers

11+
international locations

16+
industries served worlwide

Elinext's SCR Core Values

Every action we take, whether in our professional duties or in our interactions with colleagues, clients, and partners, should reflect these values.

01
Health, Safety, and Environment

02
People and Human Rights

03
Training and Acknowledgment

04
Community Involvement & Charity Assistance

05
Healthcare Innovation Drive

05
Elinext Corporate Life

Health, Safety, and Environment

01 **Workplace Safety:** Elinext adheres to safety protocols and report hazards, ensuring a safe and healthy working environment for all employees. Providing workplace safety is a top priority. This involves following all safety protocols, promptly reporting hazards, and taking proactive measures to prevent accidents and injuries.

02 **Environmental Responsibility:** Elinext supports sustainable practices, reduce waste, and conserve resources, complying with all environmental laws and regulations. Environmental responsibility is essential to protecting our planet and ensuring the sustainability of our operations.

03 **Health and Wellbeing:** Elinext promotes a healthy workplace, supporting the physical, mental, and emotional wellbeing of employees through proactive initiatives and resources. Promoting health and wellbeing is critical to ensuring that our employees can perform at their best.

84% of employees are covered by comprehensive medical insurance.
Annual preventive healthcare campaigns including **check-ups and vaccinations** are conducted across 9 global offices.

People and Human Rights

Elinext's commitment to People and Human Rights is built around five essential pillars that define how we treat our teams and ensure fairness across our global operations:

Diversity and Inclusion

Anti-Harassment and Non-Discrimination

Fair Employment Practices

Anti-Corruption and Bribery

Freedom of Expression and Open Communication

Ethical Conduct and Fair Dealing

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Training and Acknowledgment

SCR Report

Our contribution to education

Our team’s commitment to continuous learning and professional development is fundamental to our mutual success. Through structured training programs, globally recognized certifications, and ongoing mentorship, we ensure every employee has the tools and knowledge needed to excel.

01

Continuous Learning

Access to Elinext Wiki, technical workshops, meetups, and professional training programs.

5-7

1.5 hour workshops per month organized by product managers and IT coordinators

02

Certifications & Skills Development:

Employees are encouraged and supported to pursue globally recognized certifications (Azure, Google Cloud, AWS, Agile Business Consortium).

73%

of technical staff hold certifications in areas like cloud computing, cybersecurity, and project management.

03

Knowledge Sharing

Regular workshops, demos, and mentorship programs ensure that experience and expertise are shared across teams, enhancing collaboration and innovation.

20+

mentoring hours per month provided by senior developers to junior specialists.

Our team invests in a dynamic self-learning ecosystem that combines in-house knowledge sharing, professional certification, and global exposure, empowering employees to grow continuously.

04

Industry Exposure

Sales and management teams actively participate in international events, conferences, and roadshows, gaining insights into emerging global trends and sharing Elinext's expertise on digital transformation and sustainability.

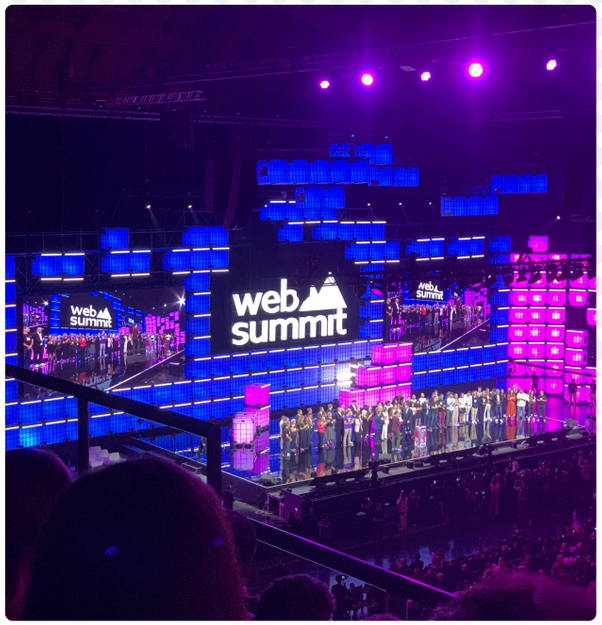
15+

multiple international events and conferences yearly, expanding expertise and global presence.

ELINEXT PARTICIPATED IN ANNUAL GLOBAL SESSIONS AND MEETUPS

Our specialists regularly attend **international tech conferences, roadshows, and industry events**, where they engage with the latest advancements in software engineering, cloud technologies, and digital transformation.

This mix of internal expertise and external exposure helps us stay at the forefront of innovation while ensuring that every professional at **Elinext** grows in step with the evolving tech landscape.



Community Involvement & Charity Assistance

SCR Report

01 Disaster relief efforts for Northern Vietnam

In response to the recent flood disaster in Northern Vietnam, Elinext is mobilizing resources and raising funds through our local **Labor Union** to provide timely aid and support to affected communities.

02 Supporting children with serious illnesses and orphanages

Our people contribute to charitable initiatives that support children battling cancer and other severe illnesses as well sending out financial means directly to families. Through regular fundraising efforts, our teams help provide access to critical treatments and ongoing care. We recognize that life can change overnight for any family, which is why our **Labor Union** and employees continuously put their best efforts into helping those in need.

Elinext also tends to support orphanages by supplying essential school materials and hygiene products. These efforts aim not only to meet immediate needs but also to give children better learning opportunities and a sense of inclusion.

03 Supporting animal welfare

We support animal shelters and welfare projects across our Polish and Georgian locations, providing both financial contributions and donations of food, equipment, and supplies. Our employees also independently participate in volunteer activities at local shelters, whever they are able.

These efforts improve conditions for animals in our communities while giving team members opportunities to contribute beyond their professional roles.

04 Blod donation activities

Social responsibility often begins with individual acts of kindness. Our people regularly and independently donate blood to support people in need. These initiatives are not coordinated by the company but are a reflection of the compassion and empathy deeply rooted in our team’s culture.

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Healthcare Innovation Drive

SCR Report

HealthTech Development

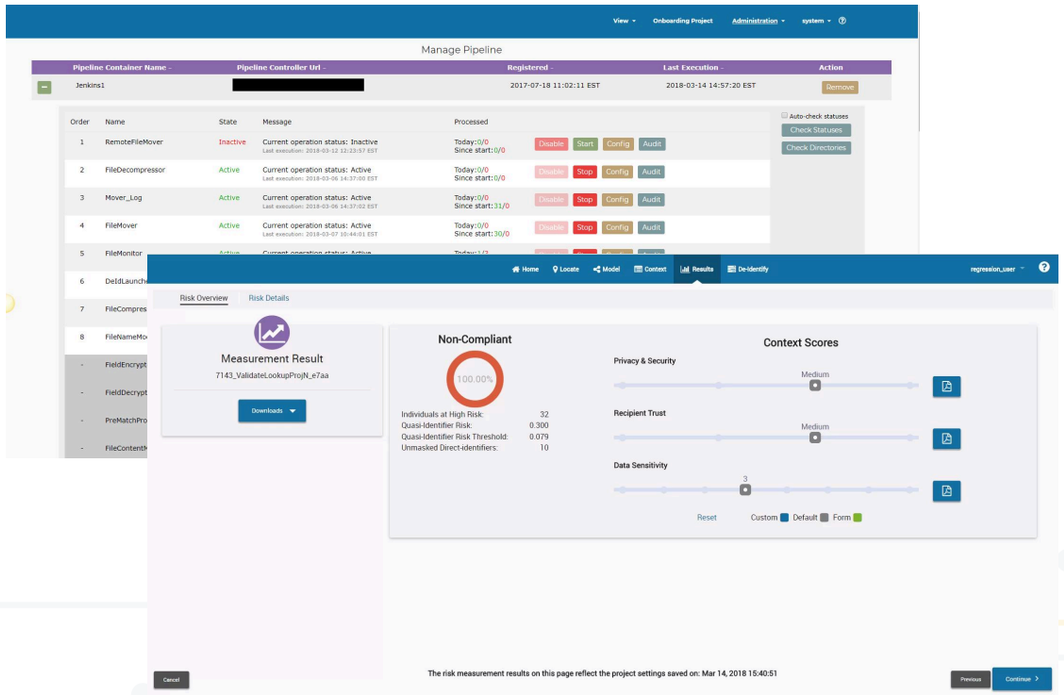
Healthcare Through Impact

At Elinext, we recognize that healthcare is one of the most critical areas where technology can create meaningful social impact.

Our commitment extends beyond delivering software solutions — we strive to improve patient care, safeguard sensitive data, and support healthcare organizations in operating more efficiently and ethically. At the same time, we are dedicated to looking after our colleagues by providing comprehensive healthcare services, preventive initiatives, and resources that promote their wellbeing.

Healthcare Case Through Elinext Impact

Healthcare Data Anonymization Platform for IQVIA (our long-term partner)



Partnering **IQVIA** in 2023 - we launched a platform that has had a tangible impact on people's and organizations' lives and processes in the **HealthTech** industry:

1. **It helps** accelerate medical research by giving scientists access to ethically sourced, real-world health data.

2. **It supports** faster drug development by enabling pharmaceutical teams to test and refine treatment models safely.

3. **It protects** patient identities while contributing to global medical progress.

The project's significance was recognized internationally — **IQVIA's** platform, powered by Elinext's technology, became a finalist in the **Fierce Healthcare Innovation Awards.**

Congratulations to the finalists of the 2025 Fierce Healthcare Innovation Awards!

All of the entries were judged on the ability of the applicant to demonstrate the following: effectiveness, technical innovation, competitive advantage, financial impact, and true innovation.

The winners will be announced in the **Innovation Report on Wednesday, November 19**, which will feature spotlights and interviews of all category winners.

Artificial Intelligence Solutions

- **Artisight** | Artisight's Smart Hospital Platform
- **AliveCor** | Kardia 12L ECG System
- **Dyania Health** | Synapsis AI
- **PointClickCare** | PointClickCare Predictive Return to Hospital
- **Proximie** | Proximie

Clinical Information Management

- **Atropos Health** | Atropos Health
- **Northwell Health** | iNav
- **OMNY Health** | Unstructured Clinical Notes
- **PointClickCare** | PointClickCare ED Optimization
- **Regard** | Proactive Documentation Platform

Data Analytics/Business Intelligence

- **IQVIA** | IQVIA's Privacy Analytics Platform
- **PEP Health** | Patient Experience Platform
- **Post Acute Analytics** | Post Acute Analytics' Anna
- **RazorMetrics** | RazorMetrics
- **Verato** | Verato hMDM®

Digital Health Solutions

- **Canopy Works** | Canopy Protect
- **Creyos** | Creyos Cognitive Assessment Platform
- **Goodpath** | Goodpath
- **Swift Medical** | Swift Skin & Wound
- **ZS** | ZEBRA

The Clinical Impact

Healthcare Organizations now

1. Collect and manage large volumes of patient data. (Fully compliant with HIPAA & GDPR)
2. Use intelligent automation to clean, categorize, and prepare data for safe use.
3. Convert protected health records into reliable, research-ready insights.
4. Support new medical studies, drug development, and treatment improvements — while keeping every patient's identity secure.

More Elinext Healthcare Contribution

Software for Cardiovascular Care Providers

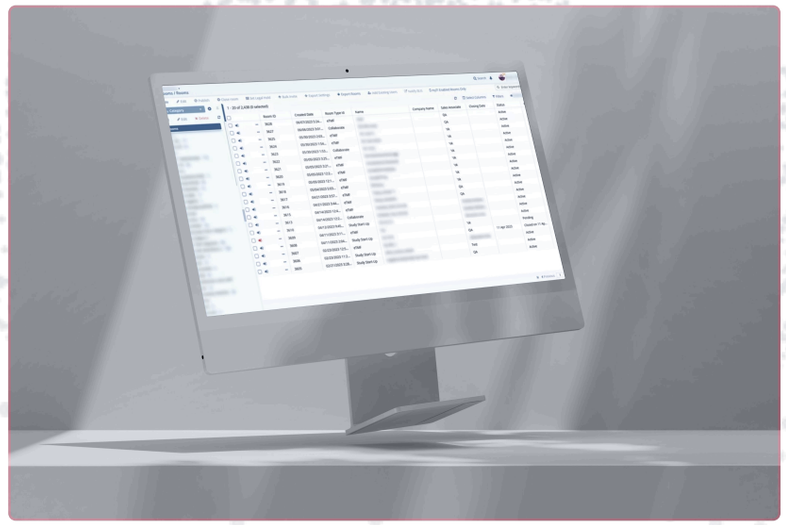
Result: A modern microservices-based platform used in clinics across 15 countries, replacing a 15-year-old system and built by Elinext since June 2018.

Impact on Healthcare Industry / Clients: Provides cardiovascular care providers with advanced stock management, appointment scheduling, and EHR integration.

Clinical Trials Management System

Result: A fully functional SaaS platform with over 50,000 users and deployment on 150 servers, built for a large U.S. client spanning 10+ years with a 20-person team.

Impact on Healthcare Industry / Clients: Enables life-sciences organizations to streamline global clinical trial workflows, improving speed and reliability of medical research.



Elinext Corporate Life

SCR Report

Elinext Life: Our People

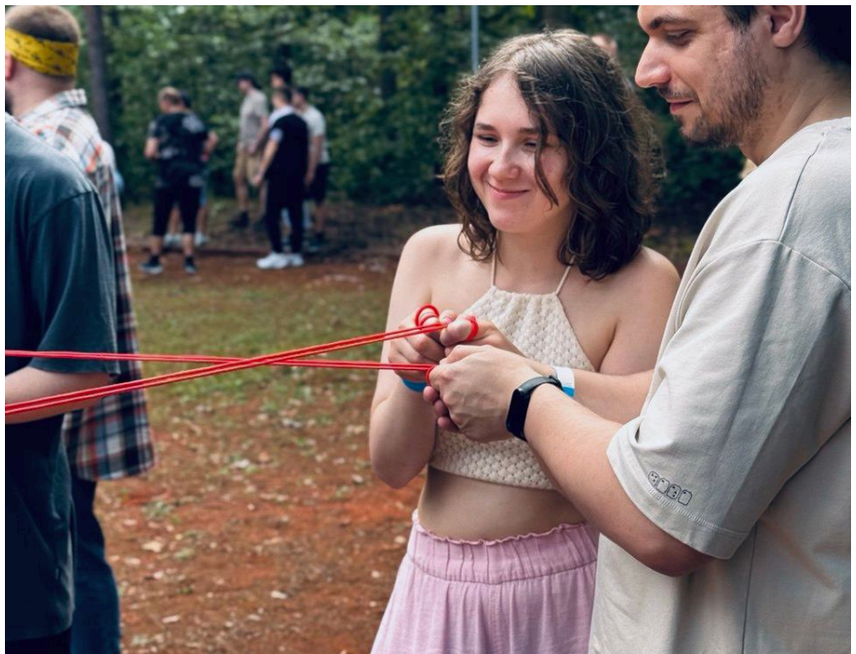
In 2024, there were **57 corporate events** organised within the company, from small to big ones.

Our success begins with our people. A healthy, motivated, and supported team is the **foundation** of every our project we deliver and every client relationship we build.

That is why, at Elinext, a healthy, safe, and supportive workplace is our **top priority**. We provide ergonomic offices, mental and physical wellbeing support, and maintain compliance with all local regulations.

Team-building events

Sports tournaments

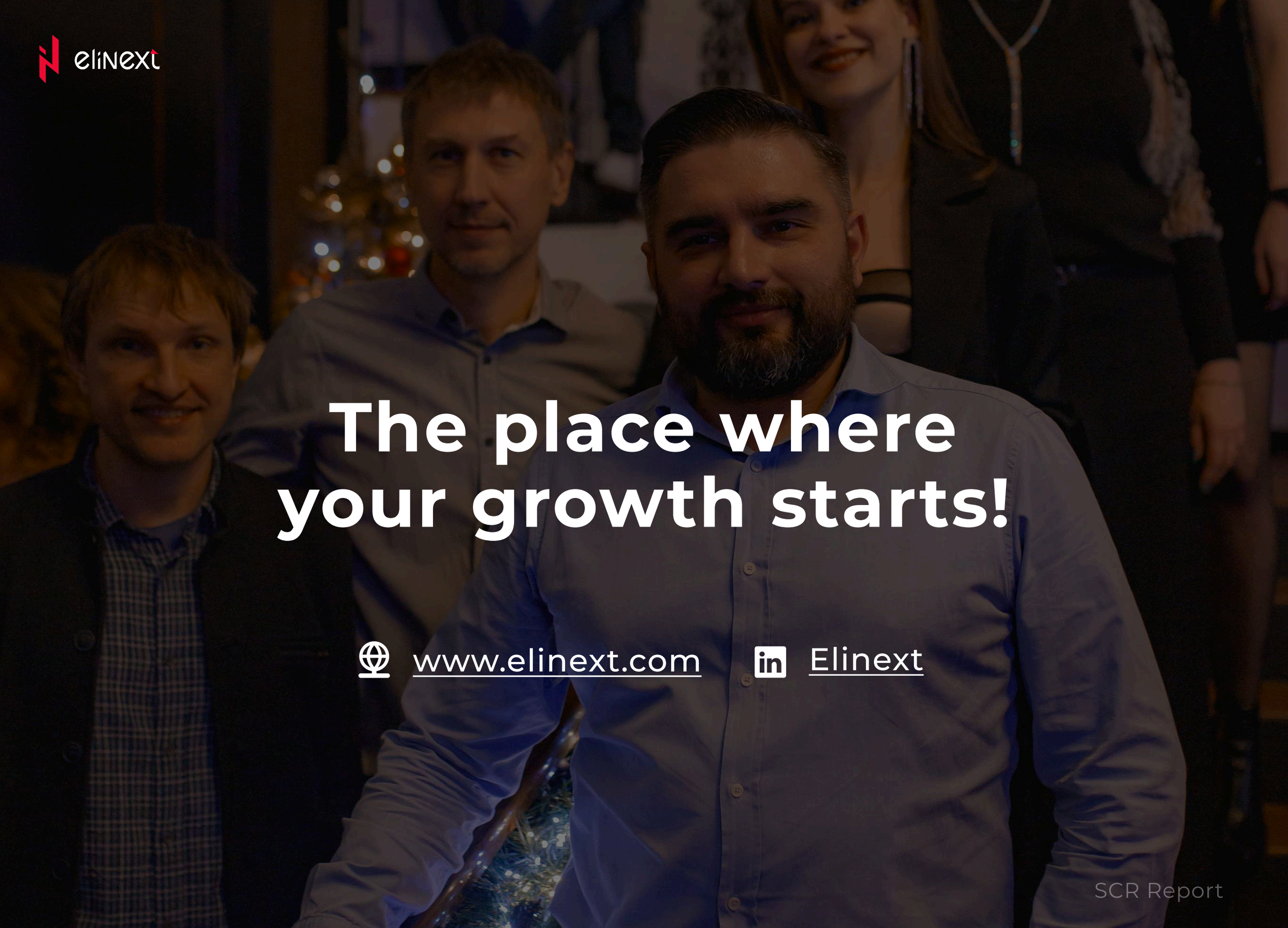


Cultural celebrations

Elinext

Founded in 1997, it is a globally recognized leader in **custom software development**, founded in 1997 and boasting over 28 years of industry expertise.

With a talented team of more than **700 professionals** across multiple international offices, we consistently deliver tailored, high-impact software solutions that empower businesses worldwide.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